

Kronos Manager and Timekeeper (Non-Advanced Scheduler)

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MODULE 1: COURSE ESSENTIALS

MODULE OBJECTIVES:

- Describe the content within the instructor-led course.
- Discuss the format of this course.
- Understand the layout of the reference guide.



ABOUT THIS COURSE

The instructor-led course is delivered in several short modules. The content of the course is delivered in the same order in which you perform daily and pay period tasks. As you proceed through the course, the Facilitator explains the concepts of each task and then guides you through hands-on practice exercises. Below is an outline of the instructor-led modules that are covered in this class:

COURSE CALLOUTS

Certain elements of the Workforce Timekeeper application require special attention. The course identifies those elements by using one of the callout boxes displayed below.

WARNING

The warning callout identifies potential problems or issues to consider.

POLICY

The business policy callout outlines specific policies that need to be followed for specific tasks.

ADDITIONAL INFORMATION

The additional information callout provides helpful hints regarding certain tasks.



MODULE 2: NAVIGATING KRONOS

MODULE OBJECTIVES:

- Identify the components of Navigator.
- Navigate widgets, wizards and genies.

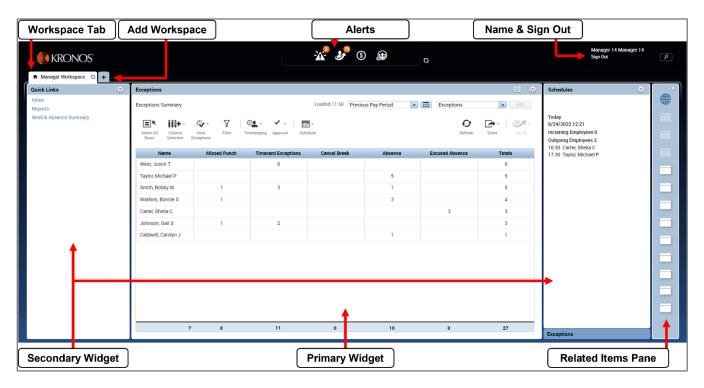


NAVIGATING KRONOS PAGES

Kronos uses role-based views that include functionality and tasks specific to each user type. The content and components contained on the page vary and are based on the user's role within the application. The page that displays after you log on is called the **Navigator**. The **Navigator** provides quick and easy access to the tasks you perform on a regular basis.

THE KEY AREAS OF NAVIGATOR

The Navigator page contains many different parts. Each part of a navigator displays information or provides tools to perform a task.



ELEMENT	DESCRIPTION
Workspace Tab	Each active workspace is identified with a tab. Switch between workspaces by selecting the tab you want to view.
Add Workspace	Contains inactive workspaces to include My Timecard and Leave Cases. A workspace can be opened by selecting it from the list.
Alerts	Displays actionable items that require your immediate attention. The numeric value identifies the number of alerts that currently exist.
Name & Sign Out	Identifies the user and provides a link to log out of Kronos.



ELEMENT	DESCRIPTION
Secondary Widgets	There may be one or more secondary widgets defined in the workspace. These can be promoted to the primary widget position when needed.
Primary Widget	There is one primary widget or screen for each workspace to perform tasks/functions.
Related Items Pane	Inactive widgets, wizards and genies are located on the right side of the primary workspace in the Related Items pane. An inactive item can easily be opened at any time by clicking the item from within the list.



MODULE 3: SEARCHING FOR INFORMATION

MODULE OBJECTIVES:

- Access team member data using Kronos genies.
- Create a personal query.
- Search for team member information using the Go To control.

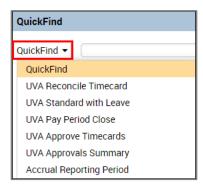


USING KRONOS GENIES

The **QuickFind** widget provides convenient access to genies within the workspace. All of the Genies that you have access to can be found in the **QuickFind** widget.

ACCESSING QUICKFIND

The QuickFind genie is found in the Related Items pane. Click the QuickFind drop-down arrow to access the rest of the available genies.



To complete the search in QuickFind, type the name, partial name or ID of the team member you are looking for. Then click the magnifying glass icon.



ADDITIONAL INFORMATION

You can type the first three letters of a last name and the wild card character (*) to locate a team member.



CREATING PERSONAL QUERIES

Kronos uses queries in genies, widgets and reports to search for a group of team members that meet a defined criterion. The show drop-down field in the context selector is where you find your listed queries. If an existing query does not return the team members needed, you can create your own ad hoc query. Ad Hoc queries are temporary and are available only during your current session. Once you log off, Ad Hoc queries are no longer available. Instead of creating an Ad Hoc query, a preferred option is to create a personal query. Personal queries are available only to you and remain available until you remove them.

LEARNING SCENARIO

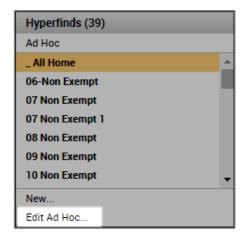
You need to create a personal query to save for later use.

CREATE A PERSONAL QUERY

From the widget, click the drop-down arrow in the **Show** field. The show field is not labeled but is found in the context selector.



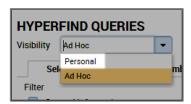
2 Select Edit Ad Hoc





CREATE A PERSONAL QUERY

3 Click the drop-down arrow next to the Visibility field and select Personal.



4 Enter a name for your personal query in the **Query Name** field. Optionally, you can enter a description in the **Description** field.



5 Select a **Filter** under the **Select Conditions** tab.

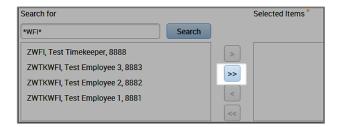


CREATE A PERSONAL QUERY

On the right side of the screen enter your search criteria. You can include or exclude defined criteria. Wildcards are allowed for searching. Click **Search.**



7 Use the arrows to select the appropriate criteria and move it to the **Selected Items** field. The double arrow moves all the found criteria.



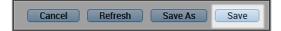
8 Click **Add** to add the selected criteria to the query.



9 Click the **Test** tab. Make necessary changes to the Selected Conditions, if necessary.

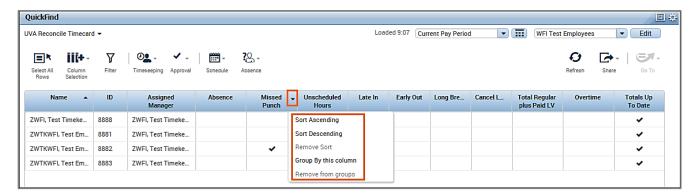


10 Click Save.



SORTING AND GROUPING DATA IN A GENIE

Within genies, columns of information can be sorted by clicking the small arrow that displays when hovering over a column header. Options for how to sort or group the data within the column display.

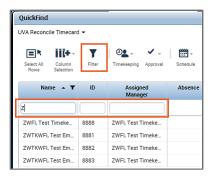


ADDITIONAL INFORMATION

Click the **Refresh** icon to display the most current information in a genie or to return to the default view.

FILTERING DATA IN A GENIE

The filter function is used to narrow down the number of team member you are viewing within the genie. Click the Filter icon to view the columns that can be filtered. As you type in a field, only rows containing the characters you type remain in the workspace.



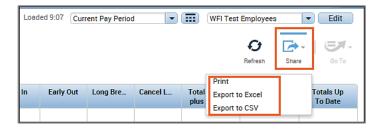
CUSTOMIZING COLUMNS WITHIN A GENIE

The Column Selection icon displays or hides columns within the genie. Check or uncheck the column heading boxes to add or remove a column from the genie.



EXPORTING GENIE INFORMATION

Genies display critical information in an easy-to-read format. You can print this information or export the data to other applications, such as Microsoft Excel, where you can reformat the data for your business needs.





USING THE GO TO CONTROL

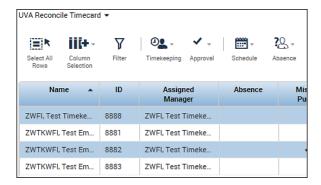
You can select one or more team members from a widget and navigate to another Kronos workspace, allowing you to perform a different action or review the information in more detail.

LEARNING SCENARIO

You want to review several team members' timecards at the same time. Use the **Go To** control to access multiple timecards.

USE THE GO TO CONTROL

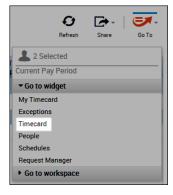
1 Click a team member name from within a widget. Hold the **Control** key and click multiple team member names to select more than one team member.



2 Click the **Go To** icon in the upper-right corner.



3 Select a widget or workspace from the list.





MODULE 4: SCHEDULING

MODULE OBJECTIVES:

- Provide an overview of scheduling.
- Access the Schedules widget.
- Navigate the Schedules widget.
- Provide an overview of Schedule Patterns.
- Access the Schedule Patterns menu.
- · Access shift actions and Shift Templates.
- Provide an overview of schedule transfers.



SCHEDULING OVERVIEW

Team member scheduling is an important aspect to the overall workforce management process. Scheduling provides additional functionality within the Kronos application including exception tracking and the ability to schedule time off and transfers in advance.

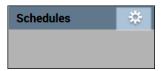
ACCESS THE SCHEDULES WIDGET

LEARNING SCENARIO

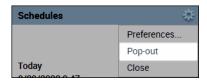
You need to access the Schedules widget.

ACCESS THE SCHEDULES WIDGET

1 To make **Schedules** a primary widget, click the **gear** icon in the upper right-hand corner of the widget.



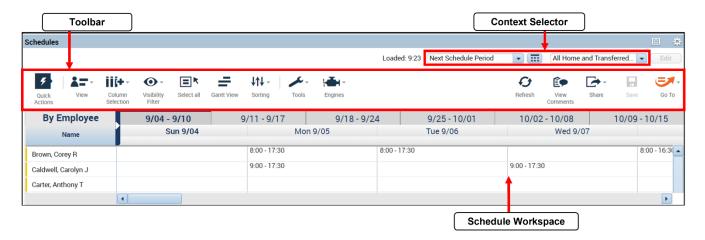
2 Select Pop-out.





SCHEDULES WIDGET OVERVIEW

The Schedules widget is used to schedule both worked and non-worked time for team members. The Schedules widget displays schedules in columns and rows by team member name and date. The Schedules widget has three main areas, the Toolbar, Context Selector and Schedule Workspace. Each is discussed below.



TOOLBAR

The Toolbar of the Schedules widget contains the following components:



ELEMENT	DESCRIPTION
Quick Actions	Expand Quick Actions to access short cuts to add, edit, delete shifts, and add paycodes using icons. All Quick Actions can be completed using the right-click menu.
View	You can view team member schedule data using either of two different views:
	By Employee - displays an alphabetical list of team members by name. Includes their daily schedule for the timeframe selected.
	By Group – displays team members under their schedule group assignment. If a team member is not assigned to a group, they display under the "Ungrouped Employees" category at the top of the workspace.
Column Selection	Allows you to customize the columns within the Schedules widget by showing or hiding specific columns.

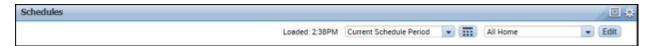


ELEMENT	DESCRIPTION
Visibility Filter	Allows you to show or hide information within the schedule grid. You can display or hide items like shift times, pay code names, accrual names, assigned shifts, pay codes, scheduled accrual amounts, and holidays
Select All	Selects all team members in the workspace.
Schedule Views	There are two different schedule views available within Schedules widget. Depending on your preference you can select either Gantt view or Tabular view.
Sorting	Allows you to use pre-configured criteria called procedure sets to sort colleagues.
Engines	Future state scheduling tools.
Refresh	Updates the information in the workspace with the most current data.
View Comments	Displays the any comments associated with shifts or pay codes.
Share	Allows you to print or export the data from the widget into Excel.
Save	Saves any changes to the database. The Save button illuminates when you need to save your changes.
Go To	Allows you to navigate to another Workforce Timekeeper component for team members selected within the schedule grid.



CONTEXT SELECTOR

The Context Selector allows you to determine which team members display within the schedule grid and for what date range.



ELEMENT	Description
Time Period	Allows you to determine the timeframe you want to view, such as the current schedule period or a next schedule period. The time period you select determines what you see in the workspace.
Calendar Icon	The Calendar icon allows you to select a specific date(s) to display.
Show Field	Allows you to determine which group of team members display in the Schedules widget workspace.

SCHEDULE WORKSPACE

The workspace displays each team member's schedule for the dates selected in the Time Period field. Edits are performed in the workspace. You can view the workspace in either the Gantt View or Tabular View. Both are described below.

Gantt View

To access the Gantt view, click the View button on the toolbar and select Gantt view.



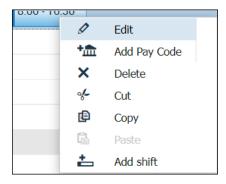


The following table describes the Gantt view indicators and their functions.

Indicator	Description
9:00AM -	Orange highlights and vertical line indicate the current date and time.
9:00AM - 6:00PM	Blue cells indicate a normal shift.
BRV-Bereavement [8.0]	Green cells indicate a scheduled pay code.

Schedule Grid Tasks

From the schedule grid, you can review schedule data and perform tasks on existing data. Click a cell to edit existing information or right-click on a team member's name or schedule cell to view detailed information and select actions that you can use to complete multi-step, common scheduling tasks.



ELEMENT	DESCRIPTION
EDIT	Click Edit to add a shift or perform shift edits from the shift editor or attach a comment to a shift.
ADD PAY CODE	Click Add Pay Code and enter data in the applicable fields to schedule a pay code.
DELETE	Click Delete to remove the applicable shift or pay code.
Сит	Click Cut to remove a shift from a team member. The Paste option displays after clicking cut.
СОРУ	Click to Copy a shift in the schedule. The Paste option displays after clicking copy.



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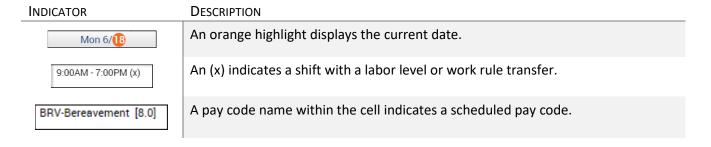
ELEMENT	DESCRIPTION
ADD SHIFT	Assign a new shift to a team member.

Tabular View

To access the Tabular view, click the Tabular icon.



The following table describes the **Tabular view** indicators and their functions.



ADDITIONAL INFORMATION

- Hover your mouse over a shift cell or a team member name to view more detailed information.
- Hover your cursor over the cell with a transfer to view all transfer details.



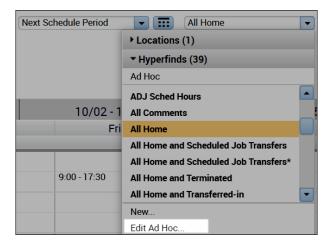
As a scheduler, you may have access to team members at different locations and jobs in the Schedule Planner. From the Context Selector you can select one location and job to view at a time. If you notice you are accessing one particular location and job on a frequent basis you can save it to your drop-down list.

LEARNING SCENARIO

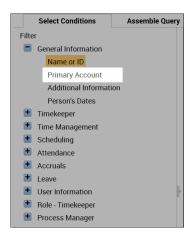
You want to view the schedules of team members in a single location when creating and viewing schedules. You set up saved locations so that you can display the schedules of the most frequently viewed team members with fewer clicks. Set up a Hyperfind query by Department number.

CREATING A HYPERFIND BY DEPARTMENT NUMBER

1 Click the drop-down arrow in the Hyperfind field and select Edit Ad Hoc.

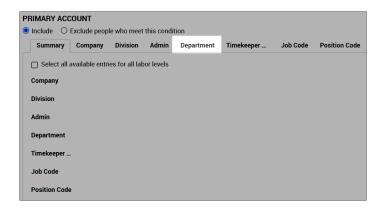


2 From the Select Conditions tab, click Primary Account.



3 Click Department.

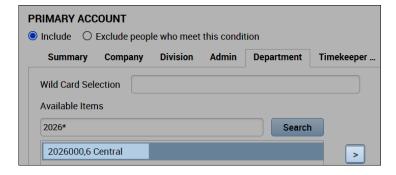




4 Enter the first 4 numbers of the department in the Available Items field and click Search.

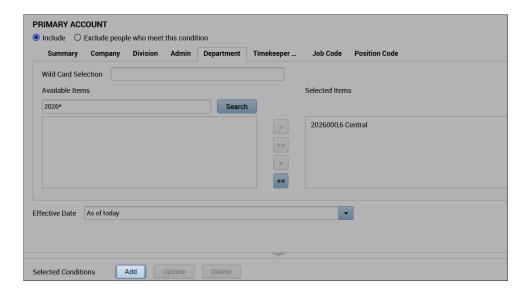


5 Select the department and click the right arrow to move the department.





6 Click Add.



7 Review the conditions in the Selected Conditions field.



8 Click the drop-down arrow in the Visibility field and select Personal.

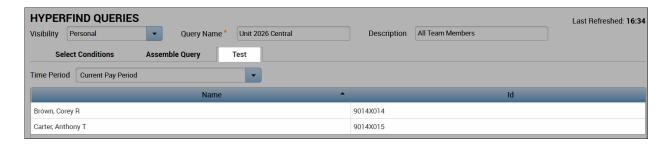




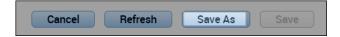
9 Name the query and add a description.



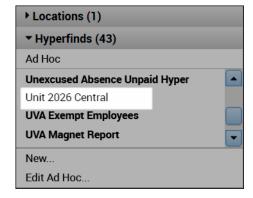
10 Click Test and verify all data needed displays.



11 Click Save As.



12 The Hyperfind query now displays in the list.

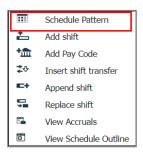


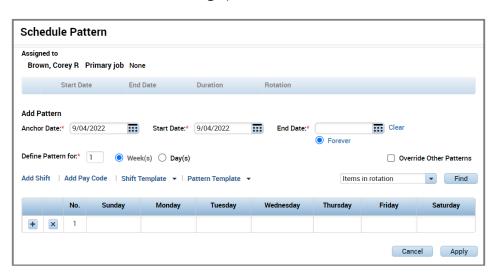
SCHEDULE PATTERN OVERVIEW

The *Schedules* widget allows you to instantly assign a schedule pattern to team members who work repeatable shifts on a regular basis. Once a pattern is applied to a team member's schedule, it repeats the predefined shifts and days until an end date is defined or the pattern is deleted or overridden by another pattern. There are two methods for using *schedule patterns*: 1) inserting a predefined *pattern template* or 2) creating an ad hoc pattern by manually entering shift days and times. In both cases, schedule patterns help you quickly assign schedules to team members for a defined period of time.

ACCESSING SCHEDULE PATTERNS

The S*chedule Pattern* action is found in the contextual call out menu. To access the menu, right-click on the team member name, click the **Schedule Pattern** action to bring up the *Schedule Pattern editor*.



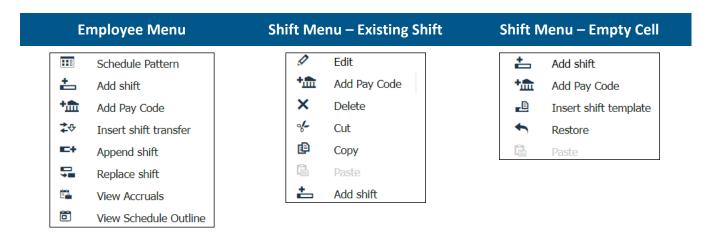


SHIFT ACTIONS

Shift actions are the same as the previous version, however, how you access the menus to complete those actions are different. There are three ways to access the contextual dialogue box:

- Right-click on the team member name
- Right-click on an existing shift
- Right-click on an empty shift cell





SHIFT TEMPLATES

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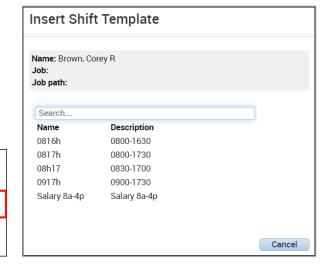
Add shift

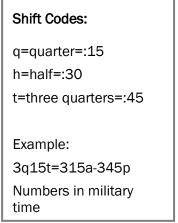
Restore

Add Pay Code

Insert shift template

You can enter shifts using a predefined *shift template*. Use the **Insert Shift Template** dialog box to quickly assign a common shift to one or more team members for a specific time period. Access the **Insert Shift Template** action by right-clicking the date cell. The search function allows easy searching of *shift templates*.







TRANSFERS OVERVIEW

Throughout a shift, a team member punches for the time they work. Time is allocated to their default labor account and work rule assignment. Transfers allow you to allocate hours to an alternate labor account to charge the hours where they are worked. This process is useful when team members work in different departments.

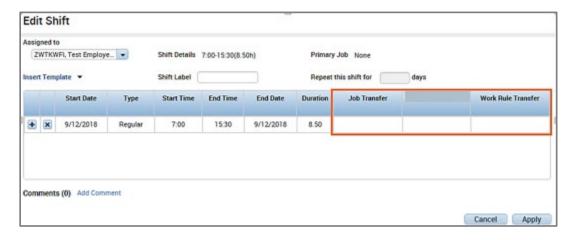
When you schedule a work rule transfer, Kronos application applies a different set of rules to the team member's shift when calculating hours. This feature allows certain worked time to calculate differently than other worked time.

If the transfer is known in advance, it is entered into the schedule. When a team member punches in and out, the hours are automatically allocated according to the scheduled transfer. Entering transfers in the Schedule is preferred over entering them into the team member's timecard. You can schedule transfers for part of a shift or the entire shift.

- A labor level transfer is used to change WHERE a team member's hours are charged (Department and/or Job)
- A Work Rule transfer is used to change *HOW* a team member's hours are calculated (for example, Charge, Orientation, Education, On Call, etc.)

TRANSFER FIELDS

Use the appropriate transfer fields to transfer a team member's time to a new Work Rule, or job. When you click the transfer field, a list of the most recent transfers you used are displayed. You can select a transfer from this list or click Search to display the Select Transfer dialog box.



ADDITIONAL INFORMATION

Transfers are discussed in greater detail within the Working with Shifts section of the guide.



MODULE 5: WORKING WITH SCHEDULE PATTERNS

MODULE OBJECTIVES:

- Describe the purpose of schedule patterns.
- Navigate the Pattern Editor.
- Build a schedule using a pattern template.
- Create a schedule without a template.
- Edit a team member's schedule.
- Remove a pattern from a team member's schedule.

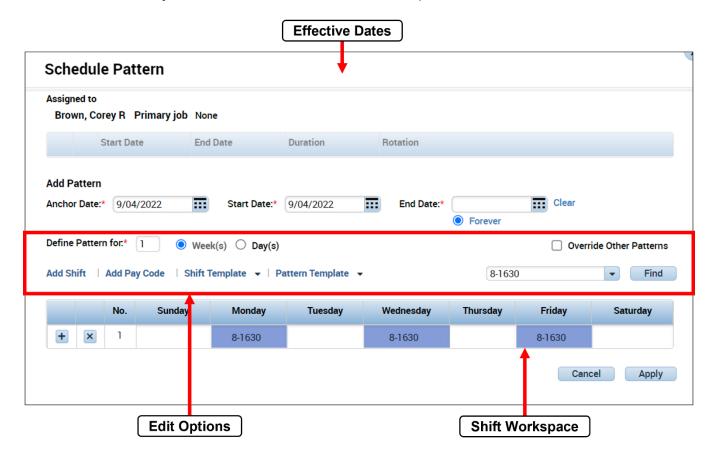


SCHEDULE PATTERN OVERVIEW

The Schedules widget allows you to instantly assign a schedule pattern to team members who work repeatable shifts on a regular basis. Once a pattern is applied to a team member's schedule, it repeats the predefined shifts and days until an end date is defined or the pattern is deleted or overridden by another pattern. There are two methods for using schedule patterns: 1) inserting a predefined pattern template, or 2) creating an ad hoc pattern by manually entering shift days and times. In both cases, schedule patterns help you quickly assign schedules to team members for a defined period of time.

SCHEDULE PATTERN EDITOR

The Pattern Editor allows you to view, add, modify or delete a team member's schedule pattern. The graphic below illustrates the layout of the Schedule Pattern Editor workspace.



ELEMENT	DESCRIPTION
Effective Dates	Assigns start and end dates to the schedule pattern.
Lifective Dates	Start Date - The date in which the team member begins working the schedule pattern.
	End Date - When you know the team member's schedule is changing at a specific point in time, enter the date the schedule pattern ends.



ELEMENT	Description
Edit Options Edit Options The vario S S C C	member's schedule.
	 The various buttons provide access to edit the pattern. Shift Template and Pattern Template links provide access to pre-built shifts and patterns. Comment link allows you to associate comments with shifts. Copy/Paste allows access to copy and paste shifts. Delete link allows user to delete unwanted shifts.
Shift Workspace	Review schedule data and perform tasks on existing data. The information in the grid does vary depending on the selected viewing options.

ASSIGNING A PATTERN TEMPLATE

LEARNING SCENARIO

You have a team member who works the same shifts on the same days every week. To make scheduling quicker, insert a predefined pattern template to the team member's schedule. Set the end date to Forever.

ASSIGN A PATTERN TEMPLATE

1 Right-click the team member's name in the **Schedules** widget.



2 Select Schedule Pattern .



3 Click the **Calendar** icon in the Start Date field and select the effective date on which the team member begins working the pattern.



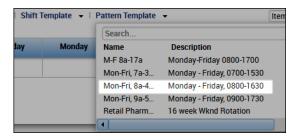
ASSIGN A PATTERN TEMPLATE



4 Click the **Calendar** icon in the End Date field and select the last effective date of the pattern. To have the pattern in effect with no end date, select **Forever**.



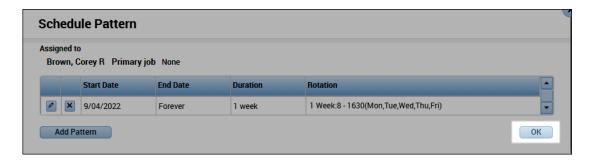
5 Click Pattern Template and select a template from the list.



6 Click Apply.



8 Verify the pattern displays for the correct dates and click **OK**.



9 Click Save.





CREATING A SCHEDULE PATTERN WITHOUT A TEMPLATE

If a pattern template is not available in the drop-down list, you can build an ad hoc pattern for a team member. The ad hoc pattern is assigned to the selected team member; it cannot be saved and assigned to team members at a later time.

LEARNING SCENARIO

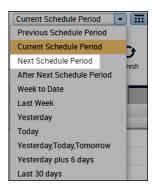
You have a team member who works different shifts in different weeks, but there is not a pattern template for the specific schedule. You create a single-use pattern for a team member. Create a pattern to accommodate the following schedule:

Week	Day	Assignment	Shift Time
1	Sunday	Night	1845-0715
1	Tuesday	Day	0845-2115
1	Thursday	Day	0845-2115
2	Tuesday	Day	0845-2115
2	Friday	Night	1845-0715
2	Saturday	Night	1845-0715



CREATE A SCHEDULE PATTERN WITHOUT A TEMPLATE

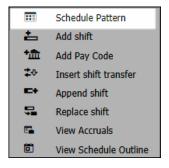
1 Click the drop-down arrow in the **Time Period** field and select the timeframe the pattern begins.



2 Right-click the team member's name in the Schedules widget.



3 Select Schedule Pattern.



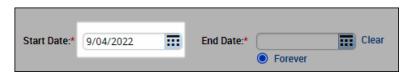
4 Click the **Calendar** icon in the Anchor Date field and select the effective date on which the team member begins working the pattern.



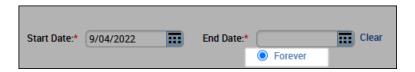


CREATE A SCHEDULE PATTERN WITHOUT A TEMPLATE

5 Click the **Calendar** icon in the Start Date field and select the effective date on which the pattern starts.



6 Click the **Calendar** icon in the End Date field and select the last effective date of the pattern. To have the pattern in effect with no end date, select **Forever**.



7 Set the **Define Pattern for** field to either **Days** or **Weeks**, and enter the number of days or weeks the pattern repeats.



8 Click the **Day** cell for the day you want to add a shift. Enter shift start and end times separated by a hyphen (i.e., 1845-0715).



9 Continue adding shifts for the remainder of the scheduled days within the pattern.



10 Click Apply.



11 Verify the pattern displays for the correct dates and click **OK**.



CREATE A SCHEDULE PATTERN WITHOUT A TEMPLATE



13 Click Save.



ADDITIONAL INFORMATION

You can double-click the team member name at any time to make any necessary pattern adjustments. If the full Schedule Pattern editor displays instead of the above screen, then the team member does not have a pattern assigned.



MODULE 6: WORKING WITH SHIFTS

MODULE OBJECTIVES:

- Describe the methods available for adding and editing shifts.
- Insert a shift template.
- Describe the purpose of pay codes.
- Schedule time using pay code edits.
- Describe the purpose of transfers.
- Schedule labor account and work rule transfers.



ADDING SHIFTS

The Schedules widget provides different methods for adding shifts into team member schedules depending on the situation. You can add shifts using one of the following methods:

- 1. In-cell entry used for adding simple shifts that include only a shift start and end time. Shift start and end times are entered directly in the date cell.
- 2. Shift Templates used when entering a common shift in which a shift template has already been created.
- 3. Shift Editor used when adding more complex shifts that contain specific shift attributes (i.e., shifts with transfers, etc.).

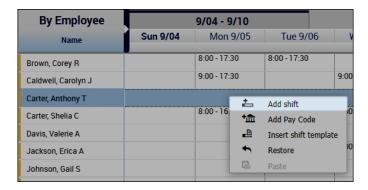
INSERTING A SHIFT TEMPLATE

LEARNING SCENARIO

Several team member works a common shift from 0800-1630. Since the shift is used often, there is a shift template already created. Insert the shift template.

INSERT A SHIFT TEMPLATE

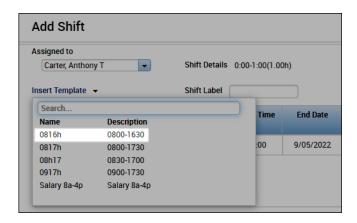
Locate the team member's row and right-click the cell under the date where you want to add a shift. Select Add Shift.





INSERT A SHIFT TEMPLATE

2 Click drop-down arrow in the Insert Template field and select a template from the list.



3 Click Apply.



4 Click Save.



ADDITIONAL INFORMATION

If you determine that a team member's shift needs to be shortened or lengthened, you can edit the shift start or end times accordingly.



DELETING SHIFTS

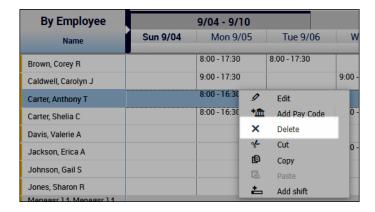
If a team member is no longer working a specific shift, you can delete the shift from the schedule. If the team member's schedule changes, it is important to update the Schedules widget accordingly so the team member does not receive an exception in the timecard.

LEARNING SCENARIO

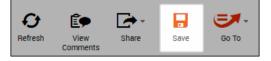
A team member is no longer working the 0800-1630 shift, so you must delete the shift.

DELETE A SHIFT

1 Right-click the date cell for the team member whose shift you want to delete. Select **Delete**.



2 Click Save.



SCHEDULING A PAY CODE AMOUNT

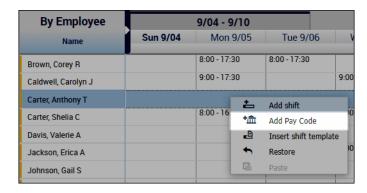
Entering a pay code into a team member's schedule allows you to schedule non-worked time. Non-worked hours include sick time and vacation or paid time off. You should schedule your team members' non-worked time when you know about it in advance. Once the scheduled date becomes part of the current pay period, the pay code amount automatically populates the team member's timecard.

LEARNING SCENARIO

A team member is going to be on vacation on Friday. You want to schedule a pay code amount in the team member's schedule as a reminder of the absence, but more importantly to populate the team member's timecard accordingly.

SCHEDULE A PAY CODE AMOUNT

1 Locate the team member's row and right-click the date to which you want to enter a pay code amount. Select Add Pay Code.



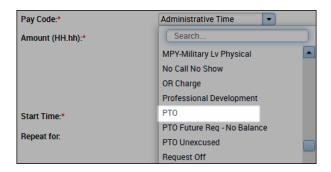
2 Confirm the date selected In the **Effective Date** field is correct.



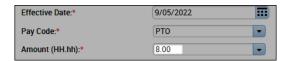


SCHEDULE A PAY CODE AMOUNT

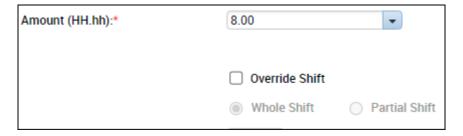
3 From the **Pay Code** drop-down list, select the pay code.



4 Enter the number of hours to allocate to the pay code in the **Amount** field.



If the pay code amount must replace the team member's existing shift, select the **Override Shift** check box. To override the entire shift, select **Whole Shift**. To override part of the scheduled shift, select **Partial Shift**.



In the **Start Time** field, enter the effective time for the pay code amount. If the team member already has a schedule, the shift start time is the default time



7 Click Apply.



8 Click Save.





TRANSFERS OVERVIEW

Throughout a shift, and team member punches for the time they work and that time is allocated to their default labor account and work rule assignment along with any non-worked hours. Transfers allow you to allocate hours to an alternate labor account in order to charge the hours where they are worked. This process is useful when team members work in different cost centers or at different locations.

When you schedule a work rule transfer, the Kronos application applies a different set of rules to the team member's shift when calculating hours. This feature allows certain worked time to calculate differently than other worked time.

If the transfer is known in advance, it is entered into the schedule. When a team member punches in and out, the hours are automatically allocated according to the scheduled transfer.

SCHEDULING LABOR ACCOUNT TRANSFERS

LEARNING SCENARIO

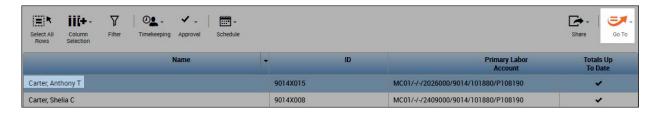
A team member is going to work in a different department one day in the next schedule period. In order for labor to be allocated correctly, you need to schedule the team member in the department where the team member is working. Create a shift and include a Labor Account transfer.

SCHEDULE A LABOR ACCOUNT TRANSFER

1 From the **Quickfind** widget, locate the team member.



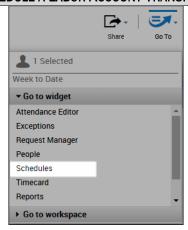
2 Highlight the team member and click **Go To**.



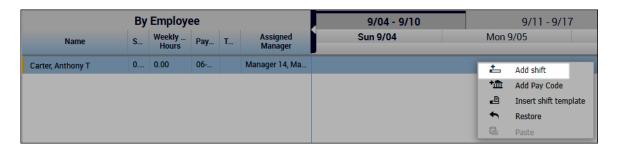
3 Select Schedules.



SCHEDULE A LABOR ACCOUNT TRANSFER



4 Right-click the date the team member to which you want to enter the transfer and select Add shift.



5 In the **Start Time** field, enter the time the shift transfer begins.



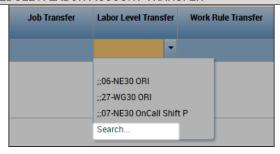
6 In the **End Time** field, enter the time the shift transfer ends.



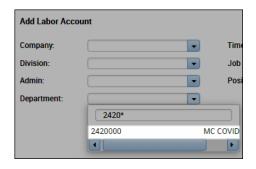
7 Click the **Labor Level Transfer** field and select the applicable Labor Account from the list. If the labor account does not display, click **Search**.



SCHEDULE A LABOR ACCOUNT TRANSFER



8 Click the drop-down arrow for the labor level for which you want to transfer and select a labor entry from the list. Alternatively, you can search for labor levels using the Search feature for each field.



9 Click **Apply** on the **Transfer** dialog box.



10 Click Apply again on the Add Shift dialog box.



11 Click Save.



SCHEDULING ON-CALL

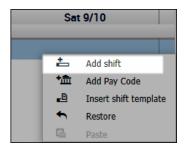
When team members are assigned an on-call shift, their hours are calculated differently for the time they are on call and for the time they are called in. As a result, you need to do a job transfer in the schedule for the team member's hours to be calculated and paid accurately. To schedule on-call simply add a new shift with a work rule transfer or edit an existing shift to add the work rule transfer.

LEARNING SCENARIO

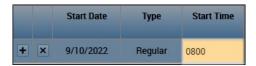
You need to schedule a team member for an on call shift the first weekend of the next schedule period. Add a shift and schedule an On-Call transfer.

SCHEDULE ON-CALL

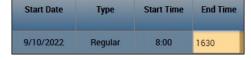
1 Right-click the Date cell you want to schedule On-Call and select Add shift.



2 Click the **Start Time field** and enter the time the shift begins.



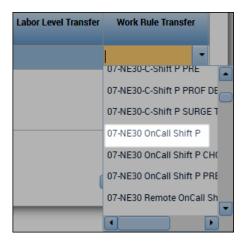
4 Click the **End Time field** and enter the time the shift ends.



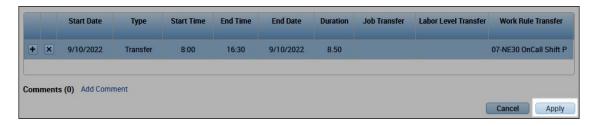


SCHEDULE ON-CALL

5 Click the Work Rule Transfer field and select the applicable Work Rule from the list.



6 Verify the information and click **Apply**.



9 Click Save.



MODULE 7: ALERTS & DAILY TIME REVIEW

MODULE OBJECTIVES:

- Describe the purpose of exceptions.
- Use Alerts to view team member exceptions.
- Access the Punch Issues widget to review exception data.
- Navigate the Punch Issues widget Summary and Detail views.

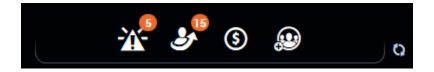


REVIEWING TEAM MEMBER EXCEPTIONS

It is necessary to recognize and resolve the most common types of exceptions on a daily basis. This process helps ensure that each team member's timecard is complete and accurate. Reviewing and acknowledging attendance exceptions assists Managers with monitoring their department performance. You can review exceptions using either alerts or widgets.

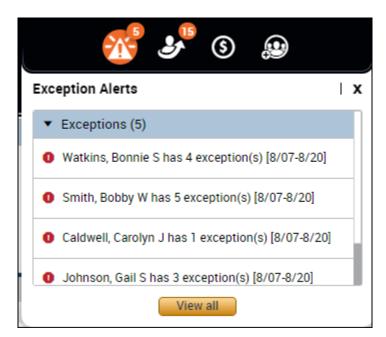
USING ALERTS

Alerts help expedite your common tasks by highlighting those issues that require attention. The numeric value in the upper right corner of the alert identifies the number of team members that currently have an alert. The Exceptions alert highlights any team member who has deviated from their schedule. The Time-Off Request alert displays any time-off requests that need review and approval. Alerts are primarily used to view information for one team member at a time.



ACCESSING ALERT INFORMATION

More detailed information is available from each alert icon. To view more details about the alerts, click the icon. When an alert is selected the corresponding widget becomes active in the center of the workspace. Any exceptions can be reviewed and addressed from the current screen.





LEARNING SCENARIO

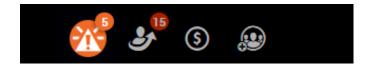
After logging into the system you notice there are several exception alerts that need your immediate attention. You would like to review the exceptions for each individual team member.

REVIEW EXCEPTIONS USING ALERTS

1 Click the **Refresh** button to get up-to-date data.



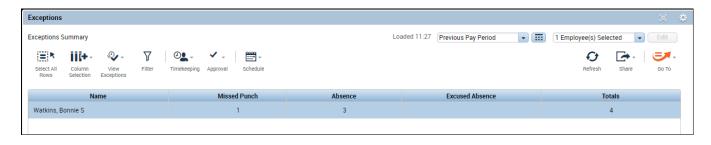
2 Click the Exceptions alert icon.



3 Select a team member from the drop-down list.

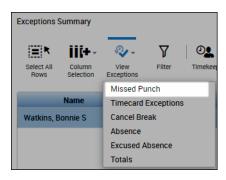


4 The **Exceptions widget** is automatically activated for the team member.



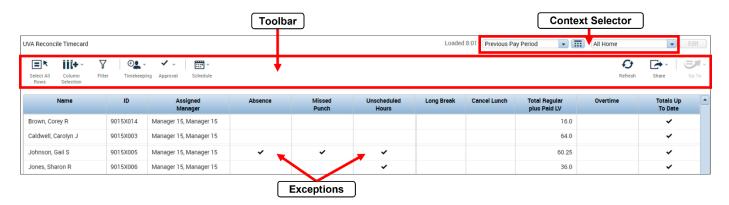
REVIEW EXCEPTIONS USING ALERTS

5 Click View Exceptions and select the appropriate exception to view in the team member's timecard.



THE RECONCILE TIMECARD GENIE

The Reconcile Timecard genie provides important information about team members' time so you can view actual worked time to the scheduled time, along with any punch exceptions. The exceptions are categorized by type and contain a check mark to represent an exception exists for the specified team member and time period. By default, the Reconcile Timecard genie displays data for the current pay period, for all of the active team members assigned to you.



ELEMENT	DESCRIPTION
Toolbar	Action buttons allow you to perform edits or tasks within the Exceptions widget.
Context Selectors	Date: Allows you to select the timeframe for which you are viewing data. Show Field: Allows you to select which team members display in the workspace



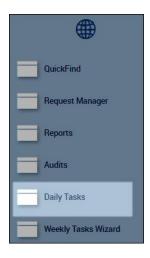
ELEMENT	DESCRIPTION
Exceptions	Displays the most frequent types of exceptions that require quick action.
LACEPTIONS	Unexcused Absence - The team member was scheduled to work, and no
	punches exist for the day. The absence has not been excused.
	Missed Punch – The team member's timecard does not contain the required
	amount of punches to total the hours.
	Early/Late In/Out - Displays a checkmark in the column indicating a
	deviation from the scheduled time.

LEARNING SCENARIO

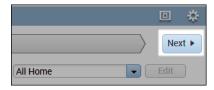
Use the Reconcile Timecard Genie to see exceptions at a high level.

REVIEW EXCEPTIONS USING A WIDGET

Select Daily Tasks from the Related Items Pane.



2 Click **Next** to navigate to the Reconcile Timecard genie.





REVIEW EXCEPTIONS USING A WIDGET

3 Review team member information for exceptions.

Name	ID	Assigned Manager	Absence	Missed Punch	Unscheduled Hours	Late In	Early Out	Total Regular plus Paid LV	Totals Up To Date
Caldwell, Carolyn J	9014X003	Manager 14, Manager 14	~		•			64.0	~
Johnson, Gail S	9014X005	Manager 14, Manager 14		~	~	•		60.25	~
Jones, Sharon R	9014X006	Manager 14, Manager 14			•			36.0	~
Smith, Bobby W	9014X001	Manager 14, Manager 14	~	~	•	•	~	55.5	~
Taylor, Michael P	9014X012	Manager 14, Manager 14	~					40.0	~
Watkins, Bonnie S	9014X002	Manager 14, Manager 14	~	~				36.0	~



MODULE 8: TIMECARDS

MODULE OBJECTIVES:

- Access timecards.
- Navigate the timecard workspace.
- Cancel and Add Meal Breaks

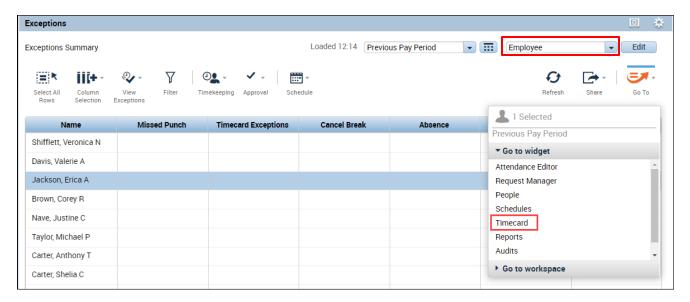


ACCESSING MULTIPLE TIMECARDS USING GOTO

From a Workforce genie, you can quickly access multiple employees' timecards. Only one timecard displays at a time, but it is easy to navigate from one employee's timecard to another using the navigation arrows in the timecard header. There are different methods available to select employees within a genie:

- 1. Hold the Ctrl key and click employee names.
- 2. Click an employee's name, hold the Shift key, and click the last employee's name in the range.
- 3. Click Select All from the toolbar.

Once you select the employee from the genie list, you can use the Go To control and select Timecards.



POLICY

- Select the appropriate Hyperfind to locate all managed employees.
- Click Select All from toolbar before using the Go To control to view all managed employee timecards.



TIMECARD LAYOUT

The timecard is divided into three main sections: 1) header, 2) timecard grid, and 3) timecard tabs. Each section is described in detail below.

HEADER

The timecard header is located at the top of the screen just below the banner.



ELEMENT

DESCRIPTION

NAME

Displays the name for the employee's timecard being viewed.

ARROW BUTTONS

Allows you to easily scroll between employee timecards.

TIME PERIOD

Determines what timeframe is being viewed.

ACTION BUTTONS

Action buttons allow you to perform edits or tasks within the timecard:

- View allows you to change the view of the timecard.
- **Approve Timecard** approves the employee's timecard for the selected time period.
- **Print Timecard** prints the employee's timecard.
- Refresh updates the timecard with the most recent database information.
- Calculate Totals calculates any totals based on changes made to the timecard. It does not save the changes.
- Save saves the changes to the database.
- **GoTo** jump to other areas of the software.



TIMECARD GRID

The timecard grid is located in the middle of the screen and is where the majority of time edits take place. The timecard grid is comprised of the following columns:

		Date	Pay Code	Amount	In	Transfer	Out	ln	Transfer	Out	Shift	Daily	Period	Schedule
+	×	Sun 9/09												
+	×	Mon 9/10			7:00		13:00				6.0	6.0	6.0	7:00-15:
+	×	Tue 9/11												7:00-15:
+	×						13:00						6.0	
+	×	Wed 9/12											6.0	
+	×	Thu 9/13	BRV-Ber	8.0	9:00							8.0	14.0	
	×	Fri 9/14												8:00-1 🕏
	×		On Call	9.5	8:00								14.0	
+	×	Sat 9/15											14.0	

COLUMN	DESCRIPTION
INSERT AND DELETE ROW BUTTONS	Allows you to insert or delete a row for each date displayed in the timeframe selected.
DATE	Lists the dates contained within the selected time period.
PAY CODE	Allows you to add a pay code to a team member timecard for the date.
AMOUNT	Allows you allocate an amount of hours to the selected pay code.
In Punch	Displays the time the team member punched in for a shift or returned from a meal break.
TRANSFER	Allows you to allocate worked time to an alternate labor account or work rule.
OUT PUNCH	Displays the time the team member punched out for the day or started a meal break.
TOTALS	 Displays totals for each day of the time period selected. Shift – Total hours of all shifts worked on the selected day, excluding pay codes. Daily – Total hours for the selected day, including pay codes. Period – Total hours up to and including the selected day.
SCHEDULE	Displays the team member's scheduled shifts for each date.

ADDITIONAL INFORMATION

• You can click the drop-down arrow next to the team member's name to select a different team member's timecard.



TIMECARD TABS

The timecard tabs are located at the bottom of the screen under the timecard grid. Two main tabs always appear: Totals and Accruals. However, based on your role, you may see additional tabs. The timecard tabs include the following information:



Tab Name	Description					
Totals Displays the team member's pay code totals for the time period.						
Accruals	Displays the team member's accrual balances by accrual code.					

CANCELING AN AUTOMATIC MEAL DEDUCTION

Some team members are assigned an automatic meal deduction. In these cases, the team member does not have to punch in and out to indicate when the meal was taken. Instead, Kronos automatically deducts the amount of time from the team member's daily total for his or her assigned meal break allowance. The amount of the deduction is determined by the team member's assigned pay rule. In some instances, you may need to cancel the automatic deduction.

To cancel a meal deduction, right-click on the punch in question to access the punch actions menu. Use the Edit action to cancel the meal deduction. Choose ALL for the Cancel Deduction field.

LEARNING SCENARIO

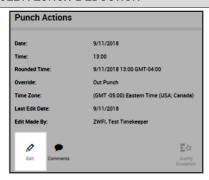
A team member notified you that he did not receive a meal break yesterday because the site was shorthanded. Attach a comment to the team member's out punch and cancel the meal deduction.

CANCEL A LUNCH DEDUCTION

Access the team member timecard. Right-click the out punch on the day the meal break is to be canceled. Click **Edit.**



CANCEL A LUNCH DEDUCTION



In the **Cancel Deduction** field, select the appropriate lunch deduction. Choose All to cancel all meal deductions regardless of the pay rule.



7 Click OK.



8 Click Save.



ADDITIONAL INFORMATION

If you do not know the name of the lunch deduction, select All from the list.



MODULE 9: RESPONDING TO TEAM MEMBER REQUESTS

MODULE OBJECTIVES:

- Describe the purpose of team member requests.
- Review team member requests using alerts.
- Review team member requests using the Request Manager widget.
- Approve team member requests for time off.



TEAM MEMBER REQUESTS OVERVIEW

Kronos automates the time-off request process. Team members submit requests electronically for your review and approval. A Manager can either approve or deny a submitted request. When the request is approved, it automatically overrides the team member's schedule in the Schedules widget. In the Current Pay Period of the request, the pay code is applied in the timecard to pay the team member and deduct their accrual balance. When the request is denied, the team member receives a notification.

REVIEWING TEAM MEMBER REQUESTS USING ALERTS

The Requests alert displays any time-off or other type of requests from team members which require your review and action.

LEARNING SCENARIO

After logging into the system you notice there are several time off request alerts from team members. You would like to review each request to determine what action to take on the request.

OPEN A TIME OFF REQUEST

1 Click the **Refresh** button to get up-to-date data.



2 Click the Requests alert icon.



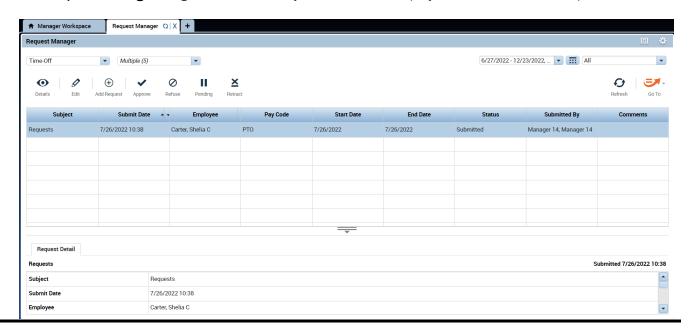
3 Select a team member from the drop-down list.





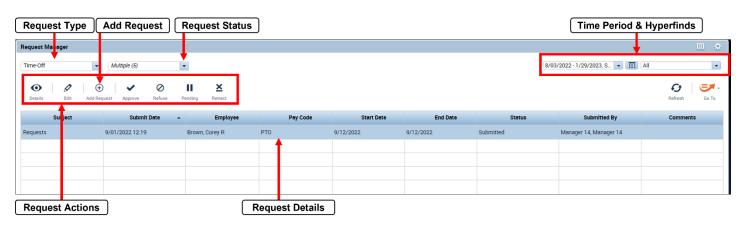
OPEN A TIME OFF REQUEST

4 The Request Manager widget is automatically activated and displays the team member request details.



THE REQUEST MANAGER WIDGET

The Request Manager widget displays a list of team members who have requested time-off. The widget contains detailed information to allow you to review the contents of the request. The widget also allows you to view more detailed information before approving or rejecting the request.



ELEMENT	DESCRIPTION
Request Type	Allows you to filter the requests that display by their type.
Add Request	Allows a manager to request on behalf of a team member.



ELEMENT	Description
Request Status	Allows you to filter the requests that display by their status.
Time Period & Hyperfinds	Determines the time period and team members for the requests you want to view.
Request Actions	Enables you to perform actions related to requests.
Request Details	 Displays the details of each team member request. Each request includes: Modified By – The last user to submit or modify the request. Subject – Displays the type of request. Submit Date – Displays the date the request was submitted. Status - Displays the status of the request. Submitted By - The team member who submitted the request. Start Date – The date the team member is requesting to be off. Employee – The team member's name. End Date – The last date the team member is requesting to be off. Pay Code – The type of hours being requested. Comments – Displays any comments associated with the request.

RESPONDING TO A TIME OFF REQUEST

LEARNING SCENARIO

You have reviewed a team member's request for time off and want to approve the request.

APPROVE A TIME-OFF REQUESTS

1 From the **Request Manager** widget, double click the row containing the time-off request you want to approve.

Subject	•	Submit Date	•	Employee	Pay Code	Start Date
Requests		9/01/2022 12:19		Brown, Corey R	РТО	9/12/2022



APPROVE A TIME-OFF REQUESTS

2 Review the details of the request.



3 Click Approve.



ADDITIONAL INFORMATION

- If you want to attach a comment, it must be attached to the request prior to approving or rejecting the request.
- All request types are not available for all facilities.

MODULE 10: USING REPORTS

MODULE OBJECTIVES:

- Understand the purpose of reports.
- Access and navigate the reports workspace.
- Generate a report for one team member.
- Generate a report for multiple team members.



REPORTS OVERVIEW

You can generate Kronos Timekeeping reports if/when you need a printed copy of time or attendance information. When you need to run a report for one team member, or a few team members, you can select the team members from within a genie and click the Reports link under Go To. If you need to generate reports for all team members who report to you, you can generate the report from the Reports widget. Below are some recommended reports:

- Time Detail
- Hours by Labor Account

GENERATE A REPORT FOR ONE TEAM MEMBER

LEARNING SCENARIO

You want to discuss detailed time and attendance information with a team member. Run the Time Detail report for one team member.

GENERATE A REPORT FOR ONE TEAM MEMBER

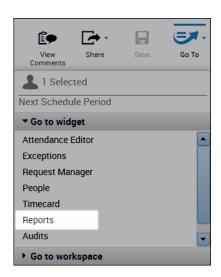
From a widget or genie, click the name of the team member(s) for whom you want to include on the report.





GENERATE A REPORT FOR ONE TEAM MEMBER

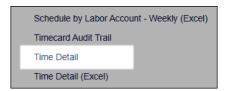
² Click Go To and select Reports.



3 Click the + sign preceding the appropriate report category.



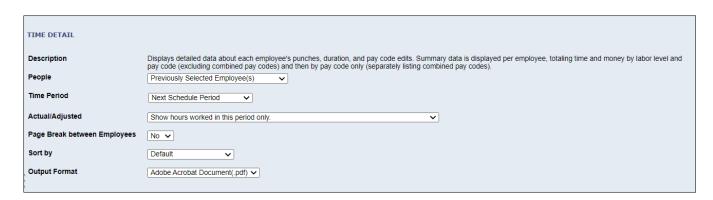
4 Select the report you want to generate.





GENERATE A REPORT FOR ONE TEAM MEMBER

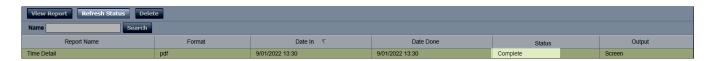
Confirm the People field displays 'Previously Selected Employee(s)'. Define any additional report options from the drop-down arrows in their respective fields.



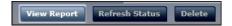
6 Click Run Report. The Kronos Timekeeping application automatically displays the Check Run Status tab.



Review information in the Status column. Click Refresh Status until Complete appears in the Status column.



8 To view the report, click View Report.



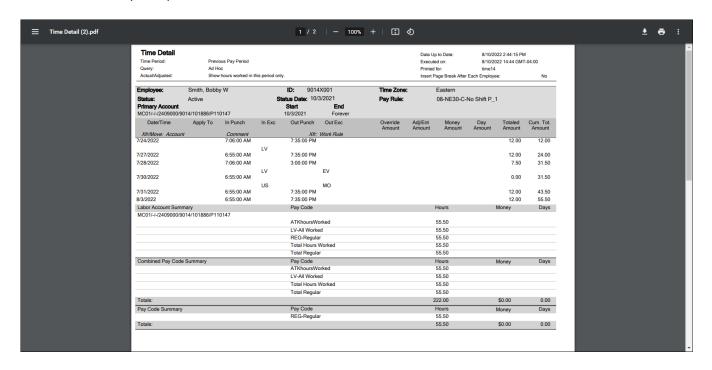
9 Click the Time Detail pdf, to view the report.





GENERATE A REPORT FOR ONE TEAM MEMBER

10 The Time Detail report opens in a new tab.





GENERATE A REPORT FOR ALL TEAM MEMBERS

LEARNING SCENARIO

You just completed the schedule for next week. You want to print a schedule report so you can post the new schedule in the break room for team members to view. Generate the Schedule by Labor Hours - Weekly report.

GENERATE A REPORT FOR ALL TEAM MEMBERS

Select the Reports widget from the Related Items Pane.



² Click the + sign preceding the appropriate report category.



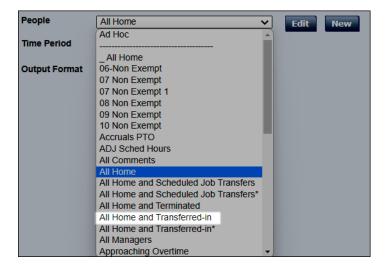


GENERATE A REPORT FOR ALL TEAM MEMBERS

3 Select the report you want to generate.



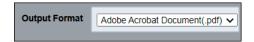
Click the drop-down arrow in the People field and select a team member group.



⁵ Click the Time Period field or the Calendar icon to select the date range of the report.



⁶ Select the Output Format.



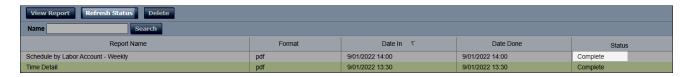
⁷ Click Run Report. The application automatically displays the Check Run Status tab.





GENERATE A REPORT FOR ALL TEAM MEMBERS

⁸ Review information in the Status column. Click Refresh Status until Complete displays in the Status column.



To view the report, click View Report. The report opens in a new browser window as in the previous exercise.



ADDITIONAL INFORMATION

- Select the All Home and Transferred-in option in the People field to include team members who transferred and are scheduled to work at your location on your report.
- Other report output options are available from the Menu including email or print options.

CREATING A FAVORITE REPORT

LEARNING SCENARIO

You run the Generate the Schedule by Labor Hours - Weekly report often. Create a Favorite report to quickly access the report.

CREATE A FAVORITE REPORT

Select the Reports widget from the Related Items Pane.



CREATE A FAVORITE REPORT



Click the + sign preceding the appropriate report category.



3 Select the report to favorite.



4 Click Create Favorite.

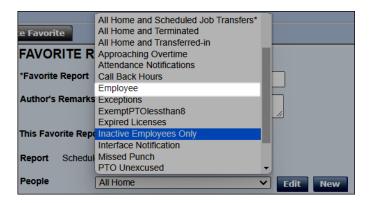




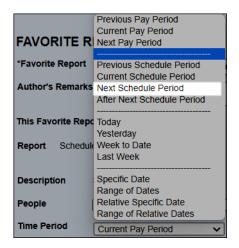
5 Enter the label for the report in the **Favorite Report** field.



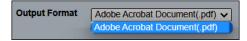
6 Click the drop-down arrow in the **People** field and select a Hyperfind from the list.



7 Click the drop-down arrow in the **Time Period** field and select a period from the list.



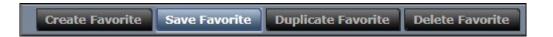
8 Click the drop-down arrow in the **Output Format** field and select the desired output for the report.





CREATE A FAVORITE REPORT

⁹ Click **Save Report**.



Click the + sign preceding the **Favorites** category to view favorited reports.



ADDITIONAL INFORMATION

Some reports only have one output format available.



MODULE 11: MANAGER DELEGATION

MODULE OBJECTIVES:

- Request another Manager for backup coverage.
- Accept or decline another Manager's backup request.
- Switch between access to your team members and your delegated ones.
- Cancel a backup request.



MANAGER DELEGATION OVERVIEW

When you have plans that are going to take you out of the office temporarily, Kronos allows you to send a request to another Manager asking them to assume your timekeeping role while you are away. Kronos refers to this feature as Manager Delegation.

POLICY

- Manager Delegation is only used for short term coverage.
- You can delegate to more than one Manager if you need to divide up a large number of team
 members. However, you must communicate to each Manager for which team members they are
 responsible.

LEARNING SCENARIO

You are going on vacation next week. You will not be available to review and approve team members' time. You delegate your authority to another Manager so your team members' time can continue to be reviewed and approved during your absence.

INITIATE A MANAGER DELEGATION REQUEST

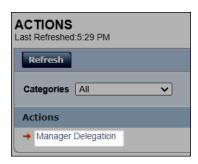
1 Click **Delegate Authority** in the Related Items pane.



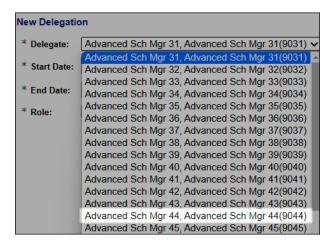


INITIATE A MANAGER DELEGATION REQUEST

2 Click the Manager Delegation link.



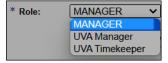
3 Click the **Delegates** drop-down list, and select the Manager to whom you want to delegate your tasks.



4 Select the **Start Date** and **End Date** to indicate when you want to delegate your tasks.



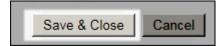
5 Click the drop down to select the Delegate's role.





INITIATE A MANAGER DELEGATION REQUEST

6 Click Save & Close. The selected manager receives a notification of the request within the Request Manager.



CANCELING A BACKUP REQUEST

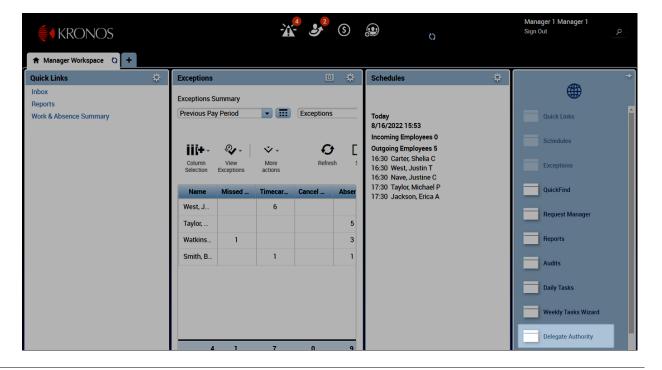
The Manager Delegation feature allows you to establish the start and end date for backup coverage. These dates determine when the backup Manager has access to your team members' information. Once the end date becomes current, the other Manager can no longer access your team members' time information. If plans change and you need to cancel the backup coverage earlier than anticipated, you can manually remove the delegation.

LEARNING SCENARIO

You delegated your tasks to another Manager through next Friday. However, you ended your vacation a day early and need to cancel the delegation.

CANCEL A DELEGATION REQUEST

1 Click **Delegate Authority** in the Related Items pane.



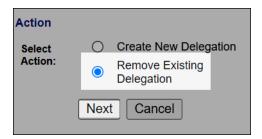


CANCEL A DELEGATION REQUEST

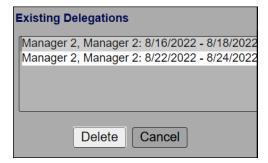
2 Click the Manager Delegation link.



3 Select Remove Existing Delegation and click Next.



5 Select the existing delegation request and click **Delete**.



MANAGING DELEGATION REQUESTS

If you receive a delegation request, an alert appears to notify you of the new request and the request details appear in the Requests widget. When the request is selected, the requesting Manager's name, team member group, and time period can be reviewed before you act on the request.

LEARNING SCENARIO

Another Manager needs you to cover for him while he is at a company event. He has sent you the request. You need to accept the request to gain access to his group of team members.

ACCEPT A DELEGATION REQUEST

1 Click the **Request Manager** alert and select **Manager Delegation**.



Thi2 With the request selected, click **Detail** and review the request details.



3 In the **Action** section, accept or decline the delegation request.

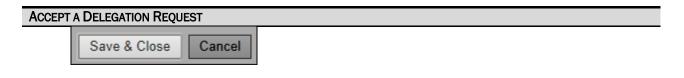


4 Optionally, enter a message to the requesting Manager in the **Comment** box.



5 Click Save & Close.





ACCESSING DELEGATED TEAM MEMBERS

Kronos automatically grants you editing access to the delegated team member group when you accept the request. A Switch Role icon appears in the Banner during the accepted time period when you log on using your current credentials. All edits made are tracked in the audit trail under the user name of the person who made the edits.

LEARNING SCENARIO

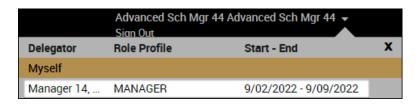
You have completed the timekeeping and scheduling tasks for the day for your team members. Now, you need to do the same for your delegated team members. Switch from accessing your team members to your delegated team members.

SWITCH TO A DELEGATED ROLE

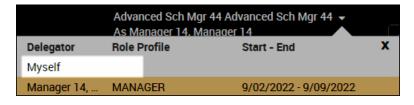
1 A Down Arrow icon displays next to your name. Click the **Down Arrow**.



2 Click to select the Manager whose tasks you are performing as his or her delegate.



3 Click the **Down Arrow** icon and select **Myself** to return to your team members' information.





MODULE 12: ATTENDANCE OVERVIEW

MODULE OBJECTIVES:

- List the advantages of Kronos Attendance.
- Overview of the attendance process.
- Overview of attendance polices.
- Recognize tasks within the Kronos Attendance application.
- Edits that impact attendance tracking.



ADVANTAGES OF USING WORKFORCE ATTENDANCE

Workforce Attendance collects and tracks team member attendance data. The application interprets configured rules that enforce attendance policies and alerts.

Listed below are the advantages Kronos Attendance:

- Automates and simplifies your attendance tasks.
- Allows for policy standardization to ensure fair and consistent attendance practices.
- Provides the opportunity to address Kronos Attendance issues early; before they become larger problems.
- Provides tools to monitor and reduce team member absences more effectively.

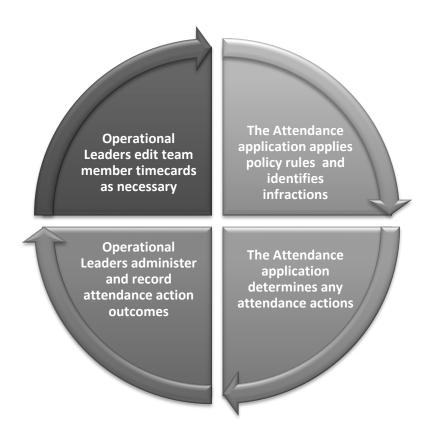
OVERVIEW OF THE ATTENDANCE PROCESS

Team member attendance is an important aspect to the overall workforce management process. Kronos Attendance automates the tracking and enforcement of company attendance policy rules. The application compares team member schedules to actual worked time and identifies discrepancies (i.e. timecard exceptions). These exceptions may be associated with attendance events according to your attendance policies.



THE ATTENDANCE PROCESS

The image below illustrates the attendance process and describes the applicable tasks within each step.



EXCEPTIONS AND ABSENCES

Exceptions and unexcused absences are driven by comparing actual punch times to scheduled punch times and tracking the deviations. The Workforce Timekeeper application tracks these instances in the team member's timecard. The following exceptions and absences may generate an attendance infraction:

- 1. Late In
- 2. Incomplete Shift (Early Out)
- Unexcused Absence



OCCURRENCES

When an attendance infraction occurs, Workforce Attendance calculates the event and, depending on the policy, leads to an Occurrence.

OCCURRENCE-BASED DISCIPLINE LEVEL ACTIONS

As infractions are accumulated, team members reach different discipline levels in the Workforce Attendance application based on the attendance policy being enforced. Occurrences in a consecutive rolling 12-month period result in progressive corrective action per the following schedule:

EDITS THAT IMPACT OCCURRENCES

During the normal course of a day, Workforce Timekeeper compares team member schedules to their actual punch times and generates exceptions and absences in the team member's timecard. In some cases, the exception and/or absence may need to be modified to correctly capture and calculate attendance infractions. Adjustments to current pay period attendance infractions can be addressed in the timecard or schedule. There are two types of edits that impact attendance tracking: schedules and timecard comments.

SCHEDULES

If a team member is asked to work a different start or end time as compared to the schedule, no occurrence should apply; however, an exception occurs when Workforce Timekeeper compares the team member's schedule to his or her actual punch times. In these situations, the scheduled shift should be modified to correct the occurrence.

TIMECARD COMMENTS

Timecard comments allow you to document details about worked hours to assist in attendance tracking. The presence or absence of a comment can impact the interpretation of exceptions and punch edits during the processing of attendance.



MODULE 13: REVIEWING ATTENDANCE INFORMATION

MODULE OBJECTIVES:

- Access and navigate the Attendance genie and Attendance Editor.
- Locate attendance information in the Attendance genie.
- Describe the purpose of the Attendance Processor.
- Review current attendance information using the Attendance Editor.
- Generate attendance reports.



ACCESSING THE ATTENDANCE GENIE

Once an attendance event is applied to a team member's attendance record, you can view details about the event and triggered action from the Attendance genie.

THE ATTENDANCE GENIE WORKSPACE

The Attendance genie provides a summary view of team member attendance data and allows you to sort that data. From the Attendance genie you can review team member attendance events, actions, balances, make team member selections and quickly access the attendance records that need your immediate attention.

Name	ID	Processed Through Date	Occurrence Poin	Attendance Action	Action Trigger Date	Action Initiated Date	Action Status	Action Completed Date
Caldwell, Caroly	9014	2/01/2022						
West, Justin T	9014	7/11/2022	0.0					

COLUMN	DESCRIPTION
Name	Lists the team member names in alphabetical order. The team members listed are determined by the Show field selection.
ID	Lists the team member's Workforce ID number.
Process Through Date	Displays the date the attendance processor last ran.
Occurrences	Displays the team member occurrence balance.
Attendance Action	Displays the event that has triggered a required response.
Action Trigger Date	Displays the date of the triggered event.
Action Initiated Date	Displays the start date of the triggered action.
Action Status	Provides the status of the triggered action.
Action Completed Date	Displays the date the action was finalized.



LEARNING SCENARIO

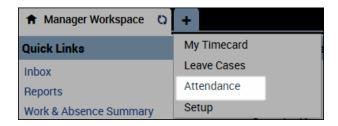
You want to identify team members with attendance events and actions. Activate the Attendance Genie.

ACCESS THE WORKFORCE ATTENDANCE GENIE

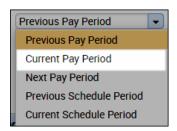
Click Add Workspace.



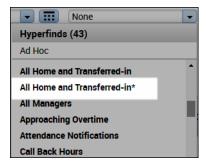
2 Select Attendance.



3 Select the desired Time Period.



4 Select the desired group of team members using the Hyperfind dropdown menu.





ACCESS THE WORKFORCE ATTENDANCE GENIE

5 Review team member attendance information.

Name	ID	Processed Through Date	Occurrence Poin	Attendance Action	Action Trigger Date	Action Initiated Date	Action Status	Action Completed Date
Caldwell, Caroly	9014	2/01/2022						
West, Justin T	9014	7/11/2022	0.0					



ACCESSING THE ATTENDANCE EDITOR

Once you use the Attendance genie to identify attendance items that need your attention, you can access the Attendance Editor to review the details of those occurrences and determine if any action should be taken.

THE ATTENDANCE EDITOR WORKSPACE

The Attendance Editor is divided into different tabs. Each tab provides different information regarding attendance. The tabs and their contents are described in detail below:

Summary Tab

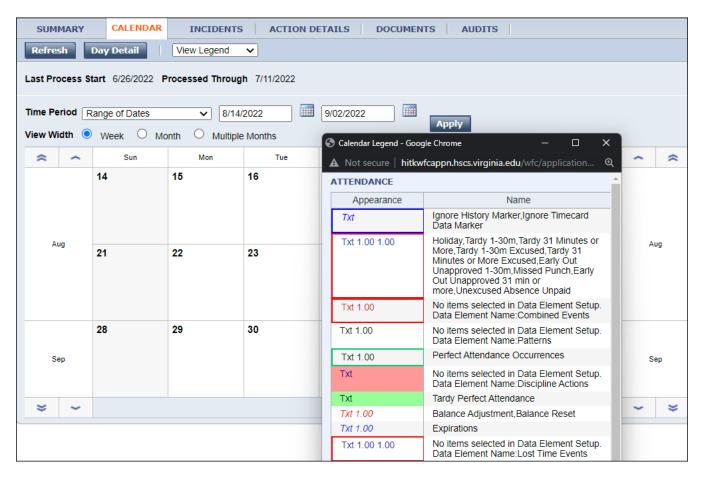
Displays summary tables of the team member's attendance balances, attendance action information, and discipline level assignments (occurrence balance) for the selected timeframe.





Calendar Tab

Displays attendance information for the team member in a calendar format to help identify critical information. Colored visual Indicators on the calendar aid you with locating attendance trends. Click a date in the calendar and select Day Detail to view the event in further detail. A Legend is available through the **Select an Action** dropdown menu.





Incidents Tab

Allows you to view a chronological list of attendance infractions and actions. You can sort the attendance events by clicking on a column header. Clicking the Apply Rules button runs the Attendance Processor and provides the most up to date attendance balances.



Action Details Tab

Displays a chronological list of all the attendance actions that have been triggered by an attendance infraction, which are based on the team member's attendance policy assignment.





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Documents Tab

Displays a chronological list of all the attendance actions and documents that have been triggered by an attendance infraction. Also, if the document has been regenerated, it lists the date and time it was last generated.



Audits Tab

Lists all actions taken on the team member's attendance record, including the user who performed the edit.





LEARNING SCENARIO

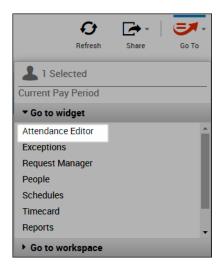
You need to review the details of a team member's attendance infractions. Access the Attendance Editor for a team member.

ACCESS THE ATTENDANCE EDITOR

1 From the **Attendance** genie, select the team member's name(s) you want to view in detail.



2 Click Go To and select Attendance Editor.



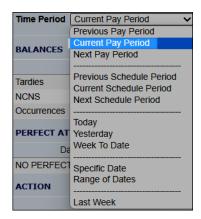
3 Select a **tab** to view the attendance data.





ACCESS THE ATTENDANCE EDITOR

4 Click the drop-down arrow in the **Time Period** field and select a time span to view.



5 Click Apply.



